

Return/Service Form

Return to: REVERSE Components GmbH / Service Dep. / Rudolf-Diesel-Straße 13 / 72250 Freudenstadt

For fast handling of your return please take note of the following:

- The return form must be filled out completely
- Please enclose a copy of the delivery note or invoice
- Always return all parts and fittings that belong to the goods / pedal pair
- The goods must be packaged adequately
- If your goods are being exchanged they must be in perfect condition
- In the case of a defect, fault or any other reason for a return please give us a brief description
- Complaints to damaged, incomplete or quantity shortfall of goods must be reported within 7 days of the delivery date. Send reports to our logistics department (FAX +49-7441-952451) Returns of damaged or incomplete goods for which no report was made will not be accepted

Reference number	
Invoice number	
Customer number	
Firm/Company	
Contact person	
Telefon number	
Date and signature	

Reason for return

- | | |
|--|--|
| <input type="checkbox"/> (1) Goods not ordered | <input type="checkbox"/> (2) Other (Please state in box below) |
| <input type="checkbox"/> (3) Wrong item number delivered | <input type="checkbox"/> (4) Item is incomplete |
| <input type="checkbox"/> (5) Double delivery | <input type="checkbox"/> (6) Wrong amount delivered |
| <input type="checkbox"/> (7) Item is faulty, broken or damaged. (Please state in box below) | |
| <input type="checkbox"/> (8) Goods ordered incorrectly (We will charged a restocking fee of 5.00€) | |

Quantity	Item number	Reason for return(1-8)

Short message or error description:

Customer wish (Please tick a box)

- Replacement delivery
 Replacement is not desired
 Replacement delivery has already been made

Internal notes for service department (Filled in by Reverse Components)	
Delivery date	
Date of processing	
Case worker	
Do the delivered items correspond to the items on the delivery note?	<input type="checkbox"/> Yes <input type="checkbox"/> Incorrectly recorded <input type="checkbox"/> Order incorrect
	<input type="checkbox"/> No <input type="checkbox"/> Package incorrect <input type="checkbox"/> Order picked incorrectly <input type="checkbox"/> Sent wrong
Service	
<input type="checkbox"/> Replacement <input type="checkbox"/> Credit <input type="checkbox"/> Obligingness <input type="checkbox"/> Guarantee <input type="checkbox"/> Reparation <input type="checkbox"/> Warranty	

Work carried out	